



**Grandview Children's Centre
Grandview Children's Foundation**

report of the Chair

This past year has been a very exciting year for Grandview Children's Centre. We received a three year accreditation by the Canadian Council on Health Services Accreditation as a result of our June 2007 survey. This is a significant acknowledgement of the quality of care that we provide our clients and families. Thank you to all of the staff who not only participated in the survey but helped contribute to its success through your focus on best practices and quality improvement.

The Grandview Board of Trustees in collaboration with staff and stakeholders has developed a strategic plan that will help guide the Centre for the next 3 to 5 years. Vicky Earle, Executive Director, has acted quickly in developing action plans and is working with management and staff to implement the plan.

The Board established a Family Advisory Council earlier this year, which is comprised of parents of Grandview clients. This Council will help improve communication to and from families to staff, management and the Board.

Grandview is represented on the Ontario Association of Children's Rehabilitation Services (OACRS) Board by one of our Trustees, Barb Olsen. We are also represented on their Family Advisory Council through a parent and Trustee, Jan Grisdale. OACRS is the voice of Ontario's Children Treatment Centres and works hard at, amongst other things, lobbying Government for additional funding to sustain and improve service levels.

Prior to the 2008 Budget announcement Vicky Earle and I met with a number of MPPs to discuss funding challenges and School Health Support Services and our desire to keep Grandview as the "hub" of service for children of all ages with disabilities. We were pleased with the support our MPPs have shown for Grandview. As a parent of a former client of Grandview I would like to encourage you to contact your MPP and share stories of the challenges your family has had because of wait times or program availability. I would also encourage you to share the positive stories so that politicians understand how Grandview makes a significant difference to the children we serve.

I would like to thank the Ministry of Children and Youth Services for their dedication to children with disabilities and for their support of Grandview. They recently announced that the Government has allocated funds for a capital grant for Grandview towards a site redevelopment plan.

In looking back over the past year it is important to remember that Grandview Children's Centre would not exist without our dedicated, loyal and talented staff and volunteers. Although all parents' stories are different, I believe we share something in common – that Grandview has had or is presently playing a key, positive role in changing the lives of our children.

Geoff Wilkinson, *Chair*
Board of Trustees

*Michael, Robyn, Christopher
and Danielle share some fun
at summer camp.*

*front cover Jack Giusti
back cover Kyle Leveille*





Daniella Altieri

For Daniella, coming to Grandview for therapy is like coming to her 'second home'. She loves her therapists and all they teach her and her family about being independent. In return, Daniella loves to teach them about Lilo and Stitch, Dora the Explorer and other important characters in a child's life!

Grandview has helped Daniella's family celebrate their little girl and find ways to give her everything that she deserves. 'We know that when we face the challenges ahead, Grandview will be there to help us find answers and avenues to further her successes'. 'She is this amazing little girl with this incredible spirit ... Grandview helped us learn to celebrate this miracle.'

Vision Grandview Children's Centre...leading the way to excellence in services for children and youth with special needs and their families in Durham Region.

Mission Grandview Children's Centre works with families and their children and youth with special needs to achieve their personal best.

Broad Strategic Goals For Durham Region children and youth with special needs and their families:

- To provide a comprehensive range of timely services; defining and expanding the scope of services, consistent with the vision.
- To be a "centre of excellence" for best practice / evidence-based services, ethical research and education/training, in a safe environment.
- To be the leader in the integration of services through partnerships and collaboration.
- To have state-of-the-art facilities and technologies, which align with the vision and broad strategic goals.
- To relentlessly pursue and effectively manage the resources, including the best people and the necessary revenue to achieve goals.
- To be well recognized and respected by external and internal stakeholders.
- To be family-centred and family-empowering.

Special Achievements

We piloted three nutrition clinics, provided by a dietitian, who saw eleven families. The preliminary evaluation results are excellent – the service is obviously much needed. We plan to offer more clinics, when resources become available.

Our Durham Preschool Speech and Language Program introduced Toddler Assessment Clinics, which saw about 200 new children under 30 months old. Their parents were provided with strategies to help address their needs.

We partnered with Durham Association for Family Respite Services to showcase independent living in a supportive environment. The innovative initiative gave families an opportunity to tour three homes which are examples of successful independent living.

We partnered with the City of Oshawa to launch a new sports night program. We are also helping to give City of Oshawa recreation staff specialized knowledge and skills, which will assist them with special needs programming.

We offered educational opportunities to community paediatricians and children's services professionals on such topics as Autism Spectrum Disorder and Sudden Infant Death Syndrome.

We have reached out to other agencies in Durham and have improved communication and strengthened relationships.

Our recruitment strategies have paid off. We have welcomed several new staff to Grandview.

We are thrilled with our newly refurbished atrium/waiting room at our main Oshawa site!

We would like to thank the Board, staff, volunteers and the Grandview Children's Foundation who work together to help each child and youth achieve their personal best.

Vicky Earle, *Executive Director*

Dr. Mary MacDonald, *Medical Director*

Leslie Suite, *Director of Clinical Services*

GRANDVIEW CHILDREN'S CENTRE

Statement of operations for the year ended March 31, 2008

	2007/08	2006/07
REVENUE		
Ministries of Health and Children and Youth Services	\$6,533,786	\$5,736,912
Ministry of Community & Social Services	143,273	136,530
Regional Municipality of Durham	442,275	397,447
Other Revenue	772,872	767,917
Total Revenue	<u>7,892,206</u>	<u>7,038,806</u>
EXPENSES		
Salaries and wages		
Client Services	4,297,239	3,842,251
Administration & support services	744,817	708,748
Total salaries and wages	<u>5,042,056</u>	<u>4,550,999</u>
Employee benefits	<u>1,052,148</u>	<u>940,581</u>
Supplies and operating expenses		
Client services	938,749	860,056
Administration and support services	286,029	360,574
Building services	573,224	326,596
Total supplies and expenses	<u>1,798,002</u>	<u>1,547,226</u>
Total expenses	<u>7,892,206</u>	<u>7,038,806</u>
EXCESS (DEFICIT) REVENUE OVER EXPENSES		
	<u>\$0</u>	<u>\$0</u>

A complete set of financial statements is available upon request.

Grandview Children's Centre BOARD OF TRUSTEES - 2007/08

Geoff Wilkinson, Chair

Adrienne Laas, Past Chair
George Ryan, First Vice Chair
Jackie Long, Second Vice Chair
Connie Shaw, Treasurer
Barb Olsen, Secretary
Diane Weeks*
Haim Amzallag
Jan Grisdale
Polly Belfour
Tom Worden
Beth McCarty

* resigned prior to the Annual General Meeting



Jack Giusti

Jack has been coming to Grandview since he was a baby, and quickly won the hearts of all with his infectious smile.

Jack loves getting on the school bus that brings him to Campbell's School, where he practices his 'ABCs' using a computer with special software. Jack is learning to drive his electric wheelchair that he controls using head switches.

Jack's parents say he is a very lucky boy because he has two families, his family at home and his Grandview family.

Grandview Children's Centre, Board of Trustees - 2007/08

left to right, Dr. Mary MacDonald, Haim Amzallag, Jan Grisdale, Vicky Earle, Beth McCarty, Geoff Wilkinson, Barb Olsen, Adrienne Laas, George Ryan.
Missing from photo, Jackie Long, Connie Shaw, Polly Belfour, Tom Worden





Grandview Children's Foundation, Board of Directors - 2007/08
 left to right, Terry Johnston, Vicky Earle, Kent Brown, Nancy Prout, Don O'Brien,
 Pam McColl, John Pagazani, Sue Gualdieri, Gary Gordon, Adrienne Laas.
 Missing from photo, Ken Marks, Denny Talbot, Ali Parkins

Grandview Children's Foundation BOARD OF DIRECTORS - 2007/08

Terry Johnston, Chair

- John Pagazani, Vice Chair
- Gary Gordon, Treasurer
- Vicky Earle, Secretary
- Ken Marks, Past Chair
- Don O'Brien
- Diane Weeks*
- Nancy Prout
- Kent Brown
- Denny Talbot
- Ali Parkins
- Sue Gualdieri
- Adrienne Laas

* resigned prior to the Annual General Meeting



Kaitlyn Louwelle

Since coming to Grandview, I have made amazing accomplishments. The therapists introduced me to equipment and new technology. I was able to see pictures of myself and of animals that I had only heard about...I'm learning to read Braille... I love my new independence – I can drive my wheelchair, I can use my walker and read a book all by myself. I love the recreation programs and have fun with the other kids. We do crafts, paint and have water days. I'm very happy that I have Grandview in my life!

GRANDVIEW CHILDREN'S FOUNDATION

Consolidated statement of operations for the year ended March 31, 2008

	<u>2007/08</u>	<u>2006/07</u>
REVENUE		
Fund raising	\$286,317	\$391,328
Lottery Activities	\$1,006	\$120
Other Revenue	46,676	57,580
Total Revenue	<u>333,999</u>	<u>449,028</u>
EXPENSES & GRANTS		
Corporate expenses	122,784	126,625
Fund raising expenses	41,232	38,983
Lottery Expenses	0	18
Total expenses	<u>164,016</u>	<u>165,626</u>
EXCESS OF REVENUES OVER EXPENSES BEFORE GRANTS AND ALLOCATIONS	<u>169,983</u>	<u>283,402</u>
Grandview Children's Centre	88,607	121,726
- Pool Refurbishment		304,000
Campbell Children's School	500	500
Total grants & allocations	<u>89,107</u>	<u>426,226</u>
EXCESS OF REVENUE OVER EXPENSES	<u>80,876</u>	<u>(142,824)</u>
Transfer of Nevada proceeds (to) from deferred contributions for Pool Refurbishment	<u>0</u>	<u>(24,656)</u>
	<u>\$80,876</u>	<u>(\$167,480)</u>

A complete set of financial statements is available upon request from the Foundation

thank you



Daniel



Hannah



Carter



Dakota

Grandview Children's Foundation

Sincere appreciation to the many individuals, corporations and community groups for their generous support of Grandview.

SPECIAL RECOGNITION

Jennifer and Graham Northam
Windfields Farm

\$10,000.00+

RBC Foundation
ScotiaBank
St. Mary's Cement Co.
Swish Maintenance Limited

\$5,000.00+

Bagwating Community Association
Charitable Foundation OfThe Ontario
Grocery Industry
Colours Of Freedom Foundation
EDS Canada Inc.
General Mills Canada Corporation
Lions Club - North Oshawa
Lions Club - Oshawa West
Michael and Catherine Ambler
Motor City Car Club (Autofest)
Telus
The Keg Spirit Foundation

\$1,000.00+

Clintar Groundskeeping Service
Arthur Lovell
Assante Captial Management Ltd.
CAW - CANADA, LOCAL 222
CI Funds
Courtice Flea Market and Auction Barn
Detox Enviornental
Durham Energy Specialist
Durham Trillium Guild Quilt Show
GHJ Property Management
GRA Consultants Inc
Great Expectations Incentive Group Inc.
Ian Martin Limited
James Tremblay
Kiwanis Club of Durham A.M.
Mackie Harley Davidson
Masonic Foundation Of Ontario
Mill Run Golf and Country Club
Mrs. Else Schillings
Ontario Power Generation
OPG Employees' & Pensioners'
Charity Trust
Oshawa Paint & Wallpaper Inc.
Road Legends
Rani Ghar Grotto
Raptors Foundation

Rogers Cable Communicatons Inc.
Royal Bank of Canada
Scarborough Supply
Spar Roofing & Metal Supplies Limited
Stephen Hurst
The Bull Dog Pub
The Community Foundation of
Durham Region
United Way of Greater Toronto
W. B. White Insurance Limited
Whitby Hydro Energy Services
Corporation
William F. Hayball Charitable Foundation

\$250.00+

A M & T Consultants
Advanced Orthotic Designs Inc
Alan Chesworth
Alan Densham
Andrea Kerr
Andy Ayotte
Anne Cherewaty
Arlene Sosna
Assante Advisory Services Ltd.
Barbara Gillespie
Bob Surgeoner
Canada Helps.org
Chair at Ease
Christine Elliott
Courtice Funeral Chapel Limited
CUPE - Local 3760
D. Repol Enterprises Inc.
Dawn Flett
Denny Talbot
Direct Energy
Don O'Brien
Durham Region Police Association
Earle Brown
Ed Stepniak
Ellie Kinnear
Fred O'Neil
Gary Jackson
General Motors of Canada Limited
General Motors Salaried Retirees Assc.
Geoffrey K. Wilkinson
Geoffrey Masters
Gerald Johnston
Golder Associates Limited
Grandview Children's Centre - Social
Committee

Haim Amzallag
Hardiman, Mount & Associates
Harold Cumming
Henry Telfser
Horn Plastics - Charity
HSBC Bank of Canada
IBM Employees' Charitable
Fund
Jason Van Stiphout
Kathy Coverly
Kay Chambers
Kwik-Kopy Printing
Linda J. Watson
Lioness Club of Whitby
Lions Club of Newcastle
Lions Club of Port Perry
Mary Anne Murphy
Dr. Mary MacDonald
Motorcity Saturn
Ontario Automobile Dealer
Association
Ontario Power Generation
Charity Trust
Oshawa B'Nai B'rith Lodge #1590
Patricia Schott
Repharm Technology Limited
Rick Dimock & Judy Cochrane
Robert Timmins
Ronald Moore
Rotary Club of Oshawa
Rotary Club of Whitby Sunrise
Royal Bank Financial Group
Employees' Charity Trust
Ruth Althouse
Salon Artis
Sprott Asset Management
TDS Automotive Hourly
Employees
The Optical Group
The Studiolab Loudspeaker Co.
Thomas A Fekete Limited
United Way of Oshawa-
Whitby-Clarington
United Way of Peterborough
& District
Vicky Earle
Wayne Jackson
Williamson Cup
Wm. Brian Callery Agencies Inc.

inspiration volunteers

Inspiration. Dedication. Enthusiasm.

Volunteers bring this and more to share with the children, families and staff at Grandview. We congratulate our volunteers who received recognition from the Province of Ontario during National Volunteer Week; youth recipients Sheka Haleemdeen, Jenn Finbow and Andrew Williams and five year award recipients Marie Morly, Julie Cashin-Oster and Debbie Lowe.

dedication

Grandview volunteer testimonials

"I view my volunteer activities at Grandview to be positive and extremely satisfying. I hope to be able to expand my involvement in the future as I gain more experience."

"Best volunteer experience ever."

"Most clients don't treat us as if we are volunteers."

"Volunteering with Grandview has been an incredible and worthwhile experience."

"A pleasure to come in weekly."

"The staff that I am involved with are very professional, provide positive feedback and show their appreciation to all volunteers on a regular basis. It has been a pleasure."

"It is a very rewarding experience. I enjoy it every time I am there. Staff are great and all the children seem to really like me, as well as the parents."

Riley, Dianna and Jake, showing you're never too young to volunteer.



Ava

These volunteers were honoured at a reception at Grandview and have each contributed over 100 hours of volunteer service.

Adrienne Laas
Allyson Partridge
Andrew Williams
Barbara Masters
Barbara Olsen
Chad Wubbolt
Connie Shaw
Derek Stone
Diane Weeks
Gail Crawford
Gary Gordon
Geoff Wilkinson
George Ryan
Haim Amzallag
Jackie Long
James Tremblay
Jan Grisdale
Jeff Bedford
Jennifer Ayotte
Joan Curtis
Julie Cashin-Oster
Kelly Munroe
Terry Johnston
Todd Gaglietta
Val Fredenburgh
Whitney Woodcox



GRANDVIEW
CHILDREN'S
CENTRE

Leading the way to excellence for children and youth and their families in Durham Region.

600 Townline Road South, Oshawa ON L1H 7K6
905 728-1673 905 728-2961 FAX

www.grandviewcc.ca